

YOUR ONE-STOP PARTNER
FOR TRAVEL

Company Profile

2019

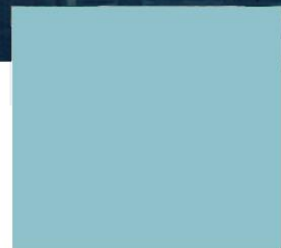
Agents

Individual
Travelers

Corporate Clients



Al-Uzman
Travel & Tours (Pvt.) Ltd.
www.alusmantravels.com



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Introduction

Al-Usman Travel & Tours is a full-service travel agency that serves business and leisure clients who require professional, friendly and efficient organization of their outbound and inbound travel & tourism needs. It was established as a Private Limited Company in 2007.

Our company is manned with experienced, knowledgeable, and highly qualified team based on considerable experience combined with youthful enthusiasm and creative spirit, in-depth knowledge of the products and services we offer and commitment to all aspects of Travel and Tourism Management.

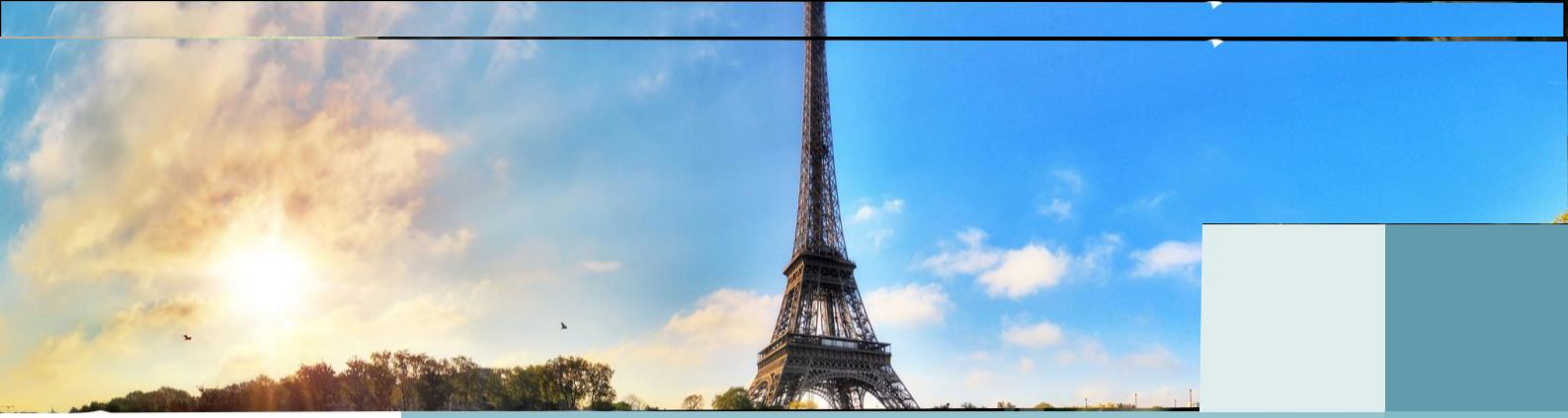
To continue offering its customers with a variety of and best possible quality services, our company will strive to have excellent cooperation & relationship with several national and international organizations and suppliers worldwide to meet client needs and expectations.

Al-Usman's sustainability and practices are directly linked to its employees' belief in fundamental corporate values to satisfy customers with innovative technology, superior quality, value and friendly services

Accreditation & Memberships

Al-Usman Travel is the member of International Air Transport Association (IATA), Registered in Ministry of Religious Affairs (MORA) , Registered with Department of Tourist Services (DTS), Registered with Securities and Exchange Commission of Pakistan (SECP) and member of Lahore Chamber of Commerce & Industry (LCCI), Member Travel Agents Association of Pakistan (TAAP).





Our staff, your travel consultants

AI-USMAN has skilled and well-trained team to ensure provision of the best possible customer service and consultancy to its clients.



VISION

Our company's vision is to become a leading travel and tourism related services provider agency nationally.



MISSION

To meet our clients' every travel need through our excellent customer services, efficient and cost-effective operations. To reach the company's vision, our mission extends with promotion strategies, partnerships and other ways to further extend our national market entry strategy and strength.

Our friendly, professional and competent staff members as travel consultants always do their best to ensure that all our company's travel and tourism related services are delivered on time and in full, covering every detail required for the client's itinerary with the intention to complete satisfaction and/or even to exceed their expectations.

Among others, our superior customer services include:

Reservation service from 10 am to midnight, 7 days a week

24/7 customer service including out of office hours

Speedy reporting on related travel services, including financials

Customized solutions to each client's travel requirements

Multiple options and flexibility at every level of our clients' itineraries

Customer feedback - email, social media and face-to-face

Continuous availability of attractive special offers and packages

Identification of cancelled flights and prompt rebooking



Muhammad Usman Ali
CEO



Muhammad Rehan Ali
Director



We are more than a travel agency



1000+
Tickets to book
with airlines



2000+
Tours all over the world



1000+
Umrah Clients



50+
Travel agent partners



100+
In-bound tours

Al-USman Travel serves its customers with a variety of services in more convenient, user-friendly and professional ways.



B2C



Corporate



B2B



Services to make your travels easier

Al-Usman Travel & Tours (Pvt.) Ltd. has the knowledge, expertise and experience to arrange and deliver all travel & tourism related requests received from a company, family or individual no matter how big, small or unusual are the needs.

Our staff, your travel consultants, love solving puzzles, no matter how many pieces, in order to clearly see the big picture. Our passion comes from managing and analyzing all of the tiny details that embody leisure and corporate travel—from the simplest to the most challenging needs.

Among others, we provide our customers with the following services

Air tickets to any destination

Hotel or accommodation types booking

Transfers, airport meet/greet and farewell, and car rental

Visas to many countries

Travel insurance

Religious tourism and Umrah tours

Meeting venues booking and conference and event attendance

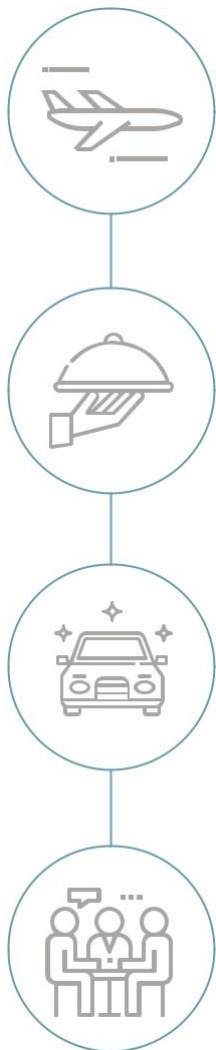
Honeymoon packages

Interpreters and translators

Tourism packages to many countries in the Middle East, Asia and Europe

In-bound tours to explore Pakistan

Others



Contact us

Contact us to discuss your needs or to join our agency or supplier networks.

PAKISTAN, LAHORE



Office # FF-05, First Floor, Empress
Tower, 46-Empress Road, Shimla
Pahari, Lahore



+92 322 5703333 | +92 321 8456762 | +92 321 8443661



+92 42 36300228 | 36297400



Info@alusmantravels.com
Info.alusman@gmail.com



<https://www.facebook.com/alusmantravel/>